

Your Insurance Considerations

For your convenience, Medicare covers the majority of our services. If you have questions about your covered benefits, please let us know or contact your individual insurance carrier.

The Place for Innovative Medicine and Inspired Care

As our patient, you have access to the many specialized services available through Borgess Medical Center and affiliated entities. Featuring a highly qualified staff of over 550 doctors, Borgess is proud to offer the region more than 40 medical specialties, including the area's most advanced cardiac, neurological, orthopedic and vascular services. With so many specialists and specialties, it's no wonder why we're returning more people to optimal health—each and every day.

To learn more about the place for innovative medicine and inspired care, visit us on the Web at **Borgess.com**.

Contact Us

If you have further questions about your care—or the care of your loved one—please call us at **269.552.2970**.

BORGESS Extended Care



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BORGESS
Extended Care



Helping You Enjoy Life to the Fullest

Maintaining good health is an important part of enjoying life to the fullest—especially for nursing home and assisted living facility residents. That’s why Borgess Extended Care offers a wide range of services that are specifically designed to improve the health and comfort of our patients—so they can focus on what matters most: feeling their best.

Our program features a highly skilled care team that includes board-certified physicians, nurse practitioners, referring physicians and others. Partnering with the staff of the nursing homes and assisted living facilities we serve, our goal is to ensure that patients and their families receive compassionate, comprehensive medical attention. As a team, we have the unique ability to visit our residents more frequently, as well as develop closer working relationships with nursing home and assisted living facility caregivers.



Frequently Asked Questions

What services are provided?

Borgess Extended Care provides a variety of services, including:

- Complete health history evaluations and physical exams
- Routine checkups
- Medication reviews
- Prompt treatment of illnesses and mild injuries
- End-of-life care and hospice coordination (upon request)

How often can I expect to be seen by a member of the Borgess Extended Care Program?

While regulations mandate that residents receive professional care at least once per month, our physician generally visits each facility about once every week. Our nurse practitioners are also scheduled to visit nursing homes and/or assisted living facilities daily Monday through Friday, allowing us to follow up on any problems in a timely fashion. Depending on need or condition, patients may be seen by one of our caregivers more often.

What is a nurse practitioner?

Nurse practitioners are registered nurses (RNs) who have completed advanced education and training in the diagnosis and treatment of common medical conditions, including chronic illnesses. They can prescribe medications, as well as order

diagnostic testing, such as labs and x-rays. All of our nurse practitioners have a special interest in working with older adults, and are knowledgeable about the regulations governing nursing home and assisted living facility care.

I’m just at the nursing home for rehabilitation. Do I still see my primary care provider? What about specialists?

While you’re in the nursing home, we are acting in place of your primary care provider. So that your transition back to your primary caregiver goes smoothly, we will send a discharge summary to him/her when you go home. You should keep appointments with any additional specialists who may be helping to direct your care.

What happens if I need hospitalization?

You are free to seek treatment at the hospital of your choice. At Borgess Medical Center, we have the added benefit of collaborating with a team of doctors who specialize in caring for hospitalized patients. Because these doctors only work in the hospital, they are available to you and your family 24 hours a day. While you’re hospitalized, we will work together to ensure that you receive the best possible care. Upon returning to the nursing home or assisted living facility, the Borgess Extended Care team will resume caring for you.