

## The Place for Innovative Medicine and Inspired Care

As our patient, you also have access to the many specialized services available through Borgess Medical Center and our affiliated facilities. Featuring an experienced staff of over 550 doctors, Borgess is proud to offer the region more than 40 medical specialties, including the area's most advanced cardiac, neurological, orthopedic and vascular services. With so many specialists and specialties, it's no wonder why we're returning more people to optimal health. To learn more about the place for innovative medicine and inspired care, visit us online at **Borgess.com**.

## Contact Us

If you have further questions about your care—or the care of a loved one—call **(269) 552.2970**.



**BORGESS**  
Extended Care



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## Helping You Enjoy Life to the Fullest

Staying healthy is an important part of enjoying life to the fullest, especially if you're living in a nursing home, assisted living facility or apartment. That's why Borgess Extended Care offers a wide range of services to improve your health and comfort—so you can feel your best.

## A Special Interest in You

Our team includes board-certified physicians and nurse practitioners who work together to meet your health care needs. All of our team members have a special interest in working with older adults.

Together with the staff of the nursing home, assisted living and independent living facilities we serve, our goal is to ensure that patients and their families receive compassionate, comprehensive medical attention. As a team, we have the unique ability to visit you more often, as well as develop closer relationships with your caregivers.

## Frequently Asked Questions

### What services do we provide?

Borgess Extended Care provides many services, including:

- Complete health history and physical exams
- Routine checkups
- Medication reviews
- Fast treatment of illnesses and minor injuries
- End-of-life care, palliative care and hospice support (when appropriate)

### How often will I be seen by the Borgess Extended Care Program?

*Nursing home residents:*

- We visit nursing home residents at least once a month. Depending on your needs, you may be seen more often.
- One of our providers is on site most days, Monday through Friday, to manage problems as quickly as possible.
- While you are in the nursing home, our professionals act in place of your primary care provider. When you are discharged, we will send a summary to your primary care doctor.

*Assisted living facility/apartment residents:*

- We see our assisted living and independent living patients quarterly. Depending on your needs, you may be seen more often.
- If a problem comes up, patients may schedule a visit through either the facility staff or by calling our office.
- One of our providers visits the assisted living and apartment communities we serve at least once per week.

- We recommend giving the name of your Borgess Extended Care physician and nurse practitioner to any doctors, providers or specialists you see, so they can share important information with us.

### What is a nurse practitioner?

Nurse practitioners are registered nurses (RNs) who have completed advanced education and training in the diagnosis and treatment of common medical conditions, including chronic illnesses. They can prescribe medications and order diagnostic testing, such as labs and x-rays. All of our nurse practitioners understand the regulations governing nursing home and assisted living facility care.

### What happens if I need to go to the hospital?

You are free to seek treatment at the hospital of your choice. At Borgess Medical Center, we have the added benefit of partnering with a team of doctors (called hospitalists) who specialize in caring for hospitalized patients. Because these doctors only work in the hospital, they are available to you and your family 24 hours a day. We are available to the hospitalists during your hospital stay to answer questions, and will begin caring for you again after you return to the nursing home, assisted living facility or apartment community.

## About Insurance

For your convenience, Medicare covers the majority of our services. If you have questions about your benefits, please let us know or contact your insurance company.